

Horizons

AMIST Pension Hotline **1800 255 521**

Solid. Strong. Yours.

September 2018

Consistent returns help Lester's pension last.



Lester Patterson joined AMIST Super way back in July 2005. When approaching retirement two years later, Lester contacted AMIST Super to find out what type of pension was available to him.

Client Services Manager, Royston Bennett, responded to the call and visited Lester to discuss his options.

After some in-depth discussion, Lester rolled his super into an AMIST Pension and has been receiving monthly income payments straight into his bank account ever since.

Royston met with Lester once again in September last year, 10 years since his pension account was established. During the conversation, Lester remarked that even after drawing a regular income for 10 years, his account balance had not changed very much. Solid, strong investment returns saw to that.



Lester Patterson

Vale Kevin Cottrill

It is with great sadness that we learnt that Kevin Cottrill, Chair of AMIST Super, passed away on Sunday 10 December.

Kevin was a Director on the AMIST Super Board for 22 years, and Chair for the last 21 years.

Kevin provided great stability to the Board, guiding it through management changes, regulatory changes and fluctuating investment market conditions. He was also an incredible advocate for our members, never losing his passion for ensuring AMIST Super's efforts were always about members, and maintaining a sharp focus on their retirement outcomes.



Look out for our new website.



AMISTSUPER 
Your industry fund

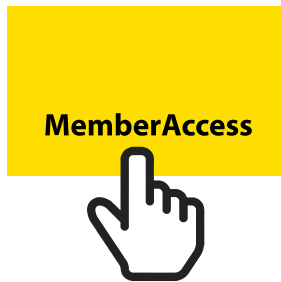
Online pension claims for Account Based Pensions now available



Account Based Pension claims can now be made online using MemberAccess. This means you can now request a partial commutation from your Account Based Pension from \$1,000 to \$10,000. (Please note that this option is not available if your pension is a Transition to Retirement Pension.)



To do this, simply log onto MemberAccess then go to the "Your account" tab. Scroll down to the bottom right hand corner of the page and press the "Withdrawal" button, then follow the prompts.



Not registered for MemberAccess?

MemberAccess is an online portal that allows you to check your super balance, switch investment options, make a partial pension claim, update your personal details and lots more, anytime you want, 24/7, on your PC, your tablet or even on your smart phone. It's completely free and it's available to you right now.

All you need is a password.

Simply call us on **1800 255 521** and we'll set you up with immediate access to MemberAccess. Or go to our website, click on the big "MemberAccess" button then click the blue "Register Now" button and follow the prompts



Client Services

Meet our team of service professionals.

Remember our Client Services Managers are here to help you get the most from your super. Feel free to contact them.



Steve Fleming
National Manager,
Client Services on
0419 160 293 or
stevef@amist.com.au
for NSW and WA.



Catherine Chadwick
Client Liaison Manager
on (07) 3233 6668 or
catherinec@amist.com.au



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on 0437 697 737 or
roystonb@amist.com.au
for WA, VIC, SA and TAS.



Leisa Sheffield
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for QLD and NT.



Justine Young
on 0409 907 408 or
justiney@amist.com.au
for NSW.

AMIST Super has two new Board members

AMIST Super has announced the appointment of two new Board members, Kerry Johnson and Greg Camm.

Ms Johnson currently holds the position of Group Manager Strategic Employee Relations and Organisational Development at Teys Australia, a leading provider of red meat and supply chain solutions to the global market. She has been instrumental in developing people programs across 13 worksites in Australia and one in the USA.

Mr Camm, who retired from full-time executive work in 2012, enjoyed a distinguished management career including CEO positions in banking, wealth management/life insurance and



Kerry Johnson, Director



Greg Camm, Chair

superannuation. He currently holds three directorships in banking, medical research and business consulting sectors. Greg Camm is the first Independent Director on the AMIST Super Board.

AMIST Super CEO, Murray Rutherford, said, "the Board and I are delighted to have these two extremely experienced professionals join us. Mr Camm has a very

strong background in financial services and Ms Johnson's meat industry-based HR expertise is exceptional. We look forward to their contribution to the fund and we are also very pleased to welcome our first ever female board member."

At the Board meeting held on 19 April, Mr Camm was elected Chair of AMIST Super, succeeding Kevin Cottrill who passed away unexpectedly in December last year.

Meet the team behind the Hotline

In the next in our series on the team behind the AMIST Super Hotline, we meet Matthew Kennedy, a young man who was looking for a total change of career. And found it with the AMIST Super Hotline.

Matthew Kennedy is a highly motivated young man with infectious enthusiasm. He joined the AMIST Super Hotline team in November 2017 after 10 years as a purchasing officer in the furniture industry.

Why super? "I felt I'd become stagnant in my old job," Matthew says, "and I was looking for something new. And completely different."

Matthew had never worked in super before, nor had he worked in a call centre. But after two weeks intensive training and some very impressive exam results, he was on his way.

"I took my first member call the afternoon I got my training results back," Matthew said. "It was great. Now I come to work every day looking forward to helping people. I really enjoy explaining the options to members and I love it when I hear their joy on the other end of the phone."

"This has been a complete change of pace for me and I am really enjoying it," he said.



Matthew Kennedy

Outside of work, Matthew enjoys movies and music, particularly heavy metal and is heavily into fitness.

Find us on Facebook



AMIST Super is on Facebook. We regularly post about super, pension information and lots of other interesting things. So why not "like" us and don't forget to make a comment. We're always interested in your views.

Managing investment portfolios and performance opportunities

The world is definitely your oyster when it comes to investment opportunities and finding the best risk-adjusted returns.

A recent example of this is AMIST Super's inclusion of two additional high-quality international investment managers, RWC and Acadian. This initiative has enhanced our exposure to some of the world's biggest corporations, including Amazon (US), Tencent (China), Samsung (Korea), Sberbank (Russia) and many more. Investing in big equity names such as these is just as important as diversifying a portfolio, so when times get tough, the portfolio is protected.

AMIST Super's infrastructure and real estate portfolio also helps defend us against inflation (or the rising price of everyday goods). One of our key investment managers in the infrastructure space is Partners Group, which has investments in the Borssele III/IV wind farm in the Netherlands, and Superior Pipeline Company, a leading midstream energy infrastructure organisation based in the US.

Locally, the AMIST Super's investment team continues to expand our property portfolio with a recent direct acquisition of a heritage-listed commercial building at 414 George Street Brisbane QLD.

These are just some of the vehicles we use to help maximise the investment returns for our members, which will in turn help to make their retirement years more comfortable.

Aldo wins quiz prize.

Congratulations to member **Aldo Filippelli**, of Victoria, for correctly answering the quiz questions in the last edition. Aldo wins the \$100 prize.

Take our quick quiz and you could win \$100!

How well do you know your Pension? You'll find the answers to these questions in this edition of **Horizons**.

Entries close **30 November 2018**. Just send your answers and details below to: AMIST Pension Quiz GPO Box 4293 Sydney NSW 2001 or Fax to: 02 9230 1111.

1. Name AMIST Super's first female board member.
2. What company does she work for?
3. Greg Camm is also the first what on the AMIST Super board?
4. In what year did he retire from executive work?
5. In what year did Lester Patterson join AMIST Super?
6. Name the Client Services Manager who assisted Lester.
7. What is the maximum amount you can commute from an Account-based Pension using MemberAccess?
8. In what industry did Matthew Kennedy work prior to joining the AMIST Super Hotline team?
9. In which Australian capital did AMIST Super's investment team recently purchase a building?
10. Who is AMIST Super's CEO?

Please be sure to write your name and contact details clearly.

Name:

Address:

State: Postcode: Phone:

Email:

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